



Corinthian Asset Management Privacy Policy & Terms of Use

Corinthian Asset Management ("Corinthian," "we," "us," or "our") is committed to protecting the privacy and security of personal information collected from residents, applicants, employees, business partners, and website visitors. This Privacy Policy applies to all residential properties under Corinthian Asset Management, including:

- **La Joya Apartments**
- **Merida Vista Apartments**
- **Palm Isle Apartments**
- **Edgewater Pointe Apartments**
- **Trailwood Village Apartments**

By using our services, submitting an application, or interacting with our websites or resident portals, you agree to this Privacy Policy.

What Personal Data We Collect

We collect the following categories of personal information:

- Full Name
- Contact Information (Email, Phone, Address)
- Social Security Number & Government IDs
- Employment & Income Verification
- Bank Account & Payment Information
- Lease & Rental History
- Online Interactions (IP Address, Cookies)
- Security Camera Footage (for property safety)

How We Use Your Data

We use your data to:

- Process rental applications and leases
- Manage resident accounts and payments
- Respond to inquiries and maintenance requests
- Verify identity and conduct background checks
- Comply with legal and fair housing laws
- Improve services and communications
- Ensure property security and fraud prevention

Who We Share Your Data With

We do not sell your personal data. We share information only with trusted partners for essential business functions:

- Credit Bureaus (Experian, TransUnion, Equifax)
- Payment Processors (Entrata, MoneyGram, Resident Pay, and Banks)
- Background Check Providers (Entrata)
- Maintenance Contractors (Plumbers, Electricians, Security Teams)



- Marketing Services (Google Analytics, Facebook Pixel)
- Legal and Compliance Authorities (When required by law)

Your Privacy Rights

Under applicable privacy laws, you may have the right to:

- Access your personal data
- Correct inaccurate information
- Delete certain data (subject to legal requirements)
- Opt out of marketing communications
- Restrict processing in specific situations

How to Submit a Privacy Request

- Email: info@corinthianasset.com
- Online Form: <https://corinthianasset.com/privacy-request>

Data Security & Retention

We utilize encryption, firewalls, and access controls to protect your data. We retain resident records for five years after lease termination in accordance with legal and operational standards.

Security footage is typically retained for 90 days unless extended for legal or investigative reasons.

Cookies & Online Tracking

We use cookies and tracking technologies for website functionality, analytics, and marketing. You can manage cookie settings via:

- Google Analytics Opt-Out: <https://tools.google.com/dlpage/gaoptout>
- Facebook Ad Preferences: https://www.facebook.com/adpreferences/ad_settings

Privacy Policy Updates

We will update this policy as needed. Notification of changes will be provided through:

- Website updates (Privacy Policy page)
- Email notifications (when material changes occur)

To view the full Privacy Policy, visit: CorinthianAsset.com



Terms of Use

Agreement to Use This Website

These Terms govern your use of CorinthianAsset.com, Resident Portal, and related services. By accessing this website, you agree to:

1. Use this site for lawful purposes only.
2. Maintain the security of your login credentials.
3. Refrain from disrupting or compromising the functionality of this website.

Electronic Communications & Notices

- By using this website, you consent to receive communications electronically.
- Notifications will be sent via email or posted on the website.

Payments & Transactions

- Payments processed through Entrata, MoneyGram, Resident Pay, or bank transfer may incur processing fees.
- Returned payments may result in additional charges.
- Corinthian does not store or directly process payment details.

Unauthorized Use of Your Account

- You are solely responsible for safeguarding your Resident Portal account.
- Please report unauthorized access immediately.

Limitation of Liability

Corinthian is not liable for:

- Data breaches caused by third-party vendors
- Misuse of portal access credentials by residents
- Errors in third-party background screening reports

Governing Law & Disputes

This agreement is governed by the laws of the State of Texas. All disputes shall be resolved by binding arbitration in Harris County, Texas, under the rules of the American Arbitration Association (AAA).

For complete Terms of Use, visit: [CorinthianAsset.com/terms](https://corinthianasset.com/terms)

3. Do Not Sell or Share My Info

Our Policy

Corinthian Asset Management does not sell or share personal information as defined under CCPA and related state privacy laws.

How to Submit a Request

Residents may request data access or deletion by contacting:

- Email: info@corinthianasset.com
- Online Form: <https://corinthianasset.com/privacy-request>